



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

DIVISION OF MOTOR VEHICLES

ADMINISTRATION OFFICE

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Cranston, RI 02920-3024

Phone: 401-462-4368

www.dmv.ri.gov

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R.I. Division of Motor Vehicles sets temporary closure of Wakefield office

Branch closure begins May 22 as computer system launch preparations get underway

CRANSTON, R.I. – The Rhode Island Division of Motor Vehicles is moving into the final stages of development for its new computer system, work that requires the temporary closure of the agency's Wakefield location beginning next week.

The DMV office located in the Oliver Stedman Government Center, 4808 Tower Hill Road, will close Monday, May 22, 2017 with an expected reopening on Tuesday, July 18, 2017. Road tests for new drivers will continue as scheduled through the period of the Wakefield office closure.

Wakefield branch staff members will undergo training on the new computer system for a portion of the 24 business-day closure period and be reassigned to other DMV offices for the remainder of that time.

The DMV expects to launch its new computer system Wednesday, July 5, 2017. The agency will release a full schedule of office closings separately.

Many of the primary DMV transactions, such as license and registration renewals can be completed through the mail, or online at www.dmv.ri.gov. The agency has waived banking fees for most online transactions during the launch period.

- More -



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Those who must complete transactions at a DMV office, can do so at other agency locations, 52 Valley Road, Middletown, and at DMV headquarters, 600 New London Ave., Cranston.

As previously announced, AAA Northeast will allow nonmembers to complete certain DMV transactions at its offices around Rhode Island, including its locations at: 14 Woodruff Ave., Narragansett; 49 E. Main Road, Middletown, and 501 Centerville Road, Warwick. The DMV has installed a second service terminal in the AAA's Narragansett location to accommodate more customers seeking DMV transaction services. Service to nonmembers at AAA locations throughout the state will continue through Monday, July 31.

For a list of those transactions and other AAA locations, visit:

<https://northeast.aaa.com/automotive/registry-services/rhode-island.html>.

The Division recognizes the challenges associated with launching a full technology system replacement such as this and appreciates the sacrifices made by our employees, our partners, and fellow Rhode Islanders from Wakefield to Woonsocket, in helping us complete it successfully.

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